


Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2023/1669 with regard to the energy labelling of smartphones and slate tablets

1. Trademark realme		2. Model identifier RMX5210
3. General product parameters:		
Parameter		Value
4. Device type		Smartphone
5. Operating system		Android
6. Energy efficiency class		B
7. Battery user-replaceable		Yes
8. Battery endurance per cycle ($END_{device}[h]$)		60
9. Battery endurance in cycles - default settings [cycles]		1 100
10. Rated battery capacity ($C_{rated}[mAh]$)		3 425
11. Shipped with protective cover		Yes
12. Repeated free fall reliability test - falls without defect [n]		60
13. Repeated free fall reliability test - falls without defect, tested in fully extended state [n]		n.a.
14. Repeated free fall reliability class		D
15. Ingress protection rating		IP68
16. Specified immersion depth in water, in case of IPx8 [m]		2,00
17. Screen scratch resistance on Mohs hardness scale		4
18. Charger	Required output power [W]	5
	Receptacle type (at device end)	USB-C
Repairability information:		
19. Minimum guaranteed availability of operating system security updates, corrective updates and functionality updates (years)		5
20. Repairability Class (based on the index below)		C
21. Repairability Index		3,24
21a. Disassembly Depth (S_{DD}) score		3,05
21b. Fasteners (type) score (S_F)		3,40
21c. Tools (type) score (S_T)		4,10
21d. Spare Part score (S_{SP})		5
21e. Software Updates (duration) score (S_{SU})		1
21f. Repair Information score (S_{RI})		3
22. Weblink to information on spare parts availability for professional repairers and end users		https://telesalon.pl/firm-eng-1639151509-Realme.html

23. Weblink to repair instructions for end-users	https://www.realme.com/global/support/user-manuals
24. Weblink to indicative pre-tax prices	https://telesalon.pl/firm-eng-1639151509-Realme.html
Additional information:	<p>1. Compatibility with removable memory cards : no ---//---</p> <p>2. Indicative weight range of the critical raw materials and environmentally relevant materials: Cobalt in the battery - above 10 g ; Tantalum in capacitors - less than 0,01 g ; Neodymium in loud speakers, vibration motors, and other magnets - above 0,2 g ; Gold in all components - less than 0,02 g ---//---</p> <p>3. The indicative value of the recyclability rate R_{rec}: 91.95% ---//---</p> <p>4. The recycled content: not known ---//---</p> <p>5. Battery health and maintenance information: Please refer to the user manual: https://www.realme.com/global/support/user-manuals</p>
25. Minimum duration of the guarantee offered by the supplier [months]	24

<p>EPREL registration number: 2459171</p> <p>Model placed on the Union market from 01/11/2025.</p>	 <p>https://eprel.ec.europa.eu/qr/2459171</p>
<p>Supplier: Reflection Investment B.V. (Importer)</p>	<p>Website:</p>
<p>Customer care service:</p>	
<p>Name: realme service center</p> <p>Email: service.eu@realme.com</p> <p>Address: Hofplein 20, 3032 AC, Rotterdam Netherlands</p>	<p>Website: https://www.realme.com/global/</p> <p>Phone: /</p>